



## For Immediate Release

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### Intellex Teams with WebQA to Expand Service Offering

**Santa Rosa, California March 29, 2010** - Intellex is pleased to announce a strategic alliance with Chicago based WebQA to collaborate on multi-channel service and support solutions that integrate with the Oracle CRM OnDemand platform and extend its capabilities.

Through this alliance, Intellex has recently launched IntelService which seamlessly integrates a customizable service portal with multi-based knowledge, collaboration and communication centers into the Oracle CRM OnDemand product line.

*We are excited about combining Intellex's integration technology with WebQA's communication tools and cloud-based support model into an affordable and comprehensive service solution." said Dave Krauthamer, Intellex CEO. "This relationship further expands our service portfolio and increases the functionality available to our customers who wish to enhance the robust capabilities already found within the Oracle CRM OnDemand platform."*

#### About WebQA

WebQA is a leading provider of Service-side Customer Relationship Management (SsCRM) and supports over 63 million people worldwide. The WebQA Action Center Series is an affordable and comprehensive set of multilingual and multichannel inbound and outbound service, information, communication, collaboration and payment tool centers for customers, citizens, students and employees. GovQA, is the country's leader in citizen servicing; BizQA serves global 1000 organizations worldwide including some of the world's largest financial institutions; and, EdQA, manages student issues and concerns for the top universities in North America. For more information about WebQA, please visit [www.webqa.net](http://www.webqa.net).

#### About Intellex

Intellex is an Information Technology consulting practice and an award winning leader in technology management solutions. We are focused on solving challenges companies face in automating and integrating their entire front to back office business process; from the beginning of a marketing campaign through the life of the customer. Offering business solutions across each layer of the organization - Customer Relationship Management (CRM), Enterprise Resource Planning (ERP), Integration, Business Intelligence and more, Intellex can significantly enhance the competitive advantage of businesses on every level.

The Intellex management team represents decades of extensive experience in IT and ERP implementations across multiple vendors. Intellex is a Certified Advantage Oracle Partner and winner of Oracle's Titan Award for CRM solutions. For more information about Intellex, please visit [www.intellex.com](http://www.intellex.com)

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