

## For Immediate Release

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## WebQA Acquires Interest in FOIA Systems

**Woodridge, IL, - February 9, 2011** - WebQA announced today that its GovQA division has acquired an interest in Geneva, IL based FOIA Systems, the country's leading provider of open records tracking systems for local governments and public schools.

The nation's Freedom of Information Act (FOIA) and open records laws countrywide set forth timeframes and requirements that public schools, hospitals, governments, associations and other public organizations must meet in providing publically available information in response to citizen requests.

"With the trend towards more transparency, we see the increased need for systems that help municipalities track open records requests," said John Dilenschneider, CEO of WebQA. "FOIA Systems fits directly within our GovQA suite of offerings and will enhance our leading GovQA service suite for local, state and federal government customers."

FOIA Systems operates on a highly secure, web-based, Software-as-a-Service workflow platform. Clients range in size from Allegheny County, PA and San Antonio, TX which service millions of people - to cities such as Oakbrook, IL and Oakland Park, FL which service tens of thousands of citizens. FOIA Systems also serves public school clients such as the University of Texas.

"Our new relationship with WebQA extends our reach to a broader range of governments throughout the country," said Doug Shumway, President of FOIA Systems.

Effective immediately, WebQA will support all FOIA Systems customers and have responsibility for maintaining all FOIA Systems software.

**About FOIA Systems [www.foiasystems.com](http://www.foiasystems.com):** FOIA Systems is the leading provider of portal-based open records tracking systems that help service the requirements of Freedom of Information Act (FOIA) and Open Records laws throughout the country. The FOIA Systems platform's flexibility allows it to handle all ranges of open records situations. In addition, it links to a variety of document management platforms and redaction systems to provide easy document retrieval and tracking.

**About WebQA [www.webqa.net](http://www.webqa.net):** WebQA is one of the world's leading providers of Customer Service CRM systems. WebQA's Action Center Series supports over 63 million people worldwide and offers a comprehensive set of multilingual and multichannel inbound and outbound service, information, communication, collaboration and payment. **GovQA** is the country's leading citizen service platform; **BizQA** serves global 1000 organizations including some of the world's largest financial institutions; and, **EdQA** manages student requests for the top universities in North America.

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